TATA INSTITUTE OF SOCIAL SCIENCES
V.N. Purav Marg, Deonar, Mumbai 400 088
(A Deemed University under Section 3 of the UGC Act, 1956)

Advt No. TISS/ITSMC/01NetEng/2023   20ᵗʰ January 2023

Last Date of Receiving Application: 5ᵗʰ February 2023

The Tata Institute of Social Sciences (www.tiss.edu), established in the year 1936 is a Deemed to be University, fully funded by the University Grants Commission, Govt. of India. TISS is a Grade I University with NAAC score of 3.89/4 and NIRF 2021 rank of 37 among Indian Universities and 70 overall.

With campuses at Mumbai (Main) and off campuses at Tuljapur, Guwahati and Hyderabad, TISS offers over 50 Post Graduate programmes, 18 Doctoral programmes, 3 Under Graduate programmes in social science disciplines, and over 30 Under Graduate programmes in vocational education (B.Voc. programmes).

The Institute is currently looking for bright candidates to work with the IT Service Management Centre for developing and managing applications.

Applications are invited for the posts of IT Infrastructure Network Engineer to be appointed on Contractual basis for a period of one year initially and extendable based on performance of the candidate and requirement of the Institute.

IT Infrastructure Network Engineer : 1 No

Qualifications and Experience required:

Bachelor's degree in Computer Engineering or B.Tech in Computer Engineering or Masters in Computer Science or Masters in Computer Applications or relevant disciplines with minimum of 55% of aggregate marks. Plus two years and more experience in Network engineer projects.

Remuneration

Consolidated salary of Rs. 50,000 – 60,000/- pm. The salary shall commensurate with Experience and Knowledge.

Responsibilities:

- To manage, handle and support the client's Corporate Network, Security and Data Traffic.
- Manage the Data centres and follow the process to execute in an Enterprise standard.
- LAN/WAN implementations from early planning, installing, through to commissioning, and continuously monitors and enhances the performance of these networks from remotely.
- Firewall, Monitoring tools, and user traffic visibility tools should be handled.
- Wireless, Network Access Control should handle.
- Servers, Hypervisor, Data management, Backup management should be handled and report based on the client requirement.
- Working through strict client's deadlines to improve client's network efficiencies. Providing quality solutions cross functionally within a corporate focused, multi-site environment.
- Maximizing client's network performance by monitoring performance, troubleshooting network problems and outages, scheduling upgrades, and collaborating with network architects on network optimization.
- Undertaking data network fault investigations in local and wide area environments, using information from multiple sources. Upgrading data network equipment to the latest stable firmware releases. Configuration of hosted IP services.
- Ensuring the security of network systems by establishing and enforcing policies and defining and monitoring access. Support and administration of client's firewall environments in line with client's IT policies.
- Remote support of client's on-site engineers and client's end users/customers during installation. Remote troubleshooting and fault finding if issues occur upon initial installation. Liaising with the client's project management teams, third-line engineers and service desk engineers on a regular basis.
- Any other ad-hoc administrative duty as requested by the client's line manager or management staff.
- Oversee and execute small to medium projects as requested.
- Ensuring effective QA testing on patches and enhancements before they are released to LIVE environment.
- Supporting the Client's end users during POC (Proof of Concept) and UAT (User Acceptance Testing) project phases.
- Providing support during customer's Cutover and Go-Live project phases.
- Developing documentations and user guides as and when required by client.
- Provide accurate estimating for various support/project tasks, ensuring that project/support deliverables are completed on time and anticipate issues or conditions that may impact the original estimate given to users.
- Support must be always available online on, any communication method as directed by Client, during the consulting hours as advised by user.
- Job role- Support for second Level and third level of Datacentres, User infrastructure, Policy, process, procedures, Documentation, Monitoring Etc...

Core Competencies

- CCNA/CCNP or any related certificate.
- Ubuntu, Linux, Red Hat, and open-source OS.
- Layer 2 and Layer 3 Network knowledge.
- Firewall, security, packet flow monitoring tools.

Note- No work from home option will be provided to this position.

All staff are required to work from TISS, Sion Trombay Road, Deonar, Mumbai Office.

How to Apply:

Please email with subject as the position applied for and attach a copy of your Resume along with certificate copies in PDF format to recruit-itsmc@tiss.edu

Candidate is expected to join within a period of 15 days from the date of intimation of selection.

For any queries, please write to recruit-itsmc@tiss.edu

Acting Registrar